



One Lumos Plaza  
Waynesboro, VA 22980

March 28, 2019

Public Service Commission of SC  
**Docketing Department**  
101 Executive Centre Drive, Suite 100  
Columbia, SC 29210

RE: LMK Communications, LLC d/b/a Segra  
SC Authorized Utility Representative  
For the year of January 1, 2018 to December 31, 2018

To Whom It May Concern:

Enclosed please find the SC Authorized Utility Representative for the year of January 1, 2018 to December 31, 2018, filed on behalf of LMK Communications, LLC d/b/a Segra. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 540-946-6805. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jen Marshall", written over a horizontal line.

Jennifer Marshall  
Regulatory Manager  
[Jen.marshall@segra.com](mailto:Jen.marshall@segra.com)

**RECEIVED**  
APR 03 2019  
PSC SC  
MAIL / DMS

2009-300-C  
283941  
2019-12A  
283942

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**  
 TYPE: ☒ IXC      ☒ CLEC      ☐ ILEC      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

<b>LMK Communications, LLC</b>	
Company Name	FEIN/SSN
<b>dba Segra/fka Clarity Communications Group, Inc.</b>	<b>540-946-7213</b>
Dbafka	Telephone #
<b>One Lumos Plaza</b>	
Mailing Address	
<b>Waynesboro, VA 22980</b>	
City, State, Zip Code	
<b>One Lumos Plaza</b>	
Business Location	
<b>Waynesboro, VA 22980</b>	<b>Augusta</b>
City, State, Zip Code	County

**REGISTERED AGENT INFORMATION**

Registered Agent: <b>CT Corporation System</b>
Mailing Address: <b>2 Office Park Court, Suite 103</b>
<b>Columbia, SC 29223</b>
City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

	Tim Whitener		
A.	<b>General Manager</b> (Include Address if different than above)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Customer Service and Repair		
B.	<b>Customer Relations/Complaints Representative</b> (Include Address if different than above)		
	800-320-6144	/	/ qualitysolutions@lumosnet.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Waynesa Drewry		
C1.	<b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include Address if different than above)		
	540-942-3376	/	/ macek@lumosnet.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	833.GO.SEGRA		
C2.	<b>Customer Contact</b> (Toll Free Number)		
	Carl Miller		
D.	<b>Engineering Operations</b> (Include Address if different than above)		
	919-841-4212	/ 919-841-4535	/ carl.miller@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Customer Service and Repair		
E.	<b>Test and Repair</b> (Include Address if different than above)		
	833.GO.SEGRA	/	/ help@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
F.	<b>Emergencies</b> (During Non-Office Hours)		
	877-411-6930	/	/ noc@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

	Mary McDermott, General Counsel		
G.	<b>Regulatory Officer</b> (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-8677	/ 540-946-2020	/ mary.mcdermott@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Emily Gaff, financial analyst		
H.	<b>Annual Report Mailings</b> (Name & Title)		
	3100 Smoketree Ct, Suite 1000, Raleigh, NC 27604		
	(Mailing Address)		
	919-232-3473	/	/ emily.gaff@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
I.	<b>Dual Party Mailings</b> (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
J.	<b>Interim LEC Fund Mailings</b> (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Tim Whitener, financial analyst		
K.	<b>Universal Service Fund Mailings</b> (Name & Title)		
	One Lumos Plaza, Waynesboro, VA 22980		
	(Mailing Address)		
	540-946-7213	/ 540-946-2020	/ tim.whitener@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Emily Gaff, financial analyst		
L.	<b>Gross Receipts Mailings</b> (Name & Title)		
	3100 Smoketree Ct, Suite 1000, Raleigh, NC 27604		
	(Mailing Address)		
	919-232-3473	/	/ emily.gaff@segra.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	N/A		
M.	<b>Lifeline Mailings</b> (Name & Title)		
	(Mailing Address)		
	/	/	
	Telephone Number	/ Facsimile Number	/ E-mail Address

Jen Marshall

**This form was completed by**  
Regulatory Manager**Title**  
**Signature**

/ 3/29/2019

**Date**RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210**And**Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201